



Downtown DORA Good Neighbor Agreement – 2023

Introduction

Thank you for your interest in participating in the expanded Designated Outdoor Refreshment Area (DORA). Our goal is to support small businesses and continued growth within our downtown. It takes everyone in our downtown to support these efforts in order to create a great experience and welcoming atmosphere for those visiting and residing downtown.

A condition of participation in the expanded DORA for businesses to participate is to establish this good neighbor agreement. The goal of the agreement is to help manage litter and public safety in areas that financially benefit from the DORA.

Guidelines:

- Everyone will work together to make downtown a welcoming, safe, and inviting place to live, work, and visit. This is in the interest of all businesses, regardless of whether they sell DORA beverages.
- Business owners are responsible for the block where their businesses are located. This includes both sides of the street to ensure cleanliness.
- If multiple businesses are on the same block, they may choose to team up and rotate cleaning schedules, alternate days, maintain just one side of the block, or any other way they see fit to divide the labor of maintaining the public right-of-way near their facilities.

Safety:

- Business owners will remain vigilant about not serving customers who seem too intoxicated to be served. Business owners recognize managing their customers is not just a matter of their participation in the DORA but a condition for renewing their liquor license.

- Business owners agree to contact Dayton Police Department (DPD) in cases where customer, employee, or other guest safety is at risk. In severe cases, call 9-1-1; in non-emergency situations, call 937/333-COPS (2677).
- DPD may offer its “Bar Safe” program and other outreach training modules to help business owners and their staff recognize potentially dangerous situations and how to address them. These training sessions are offered at no cost to the business.
- The DDP is willing to help identify additional community training and offer contact information for those programs, such as the “Gem City Safe Bars” program the YWCA offers to help hospitality industry professionals identify and prevent sexual violence.
- In cases where social services assistance is needed more than police protection, businesses should contact regional dispatch at 333-COPS (2677) and request the Mobile Crisis Response Team member on duty.

Validation, Enforcement, and Accountability

1. The DDP will convene a DORA Organizing Committee which will monitor the DORA, acting as champion and liaison between the DDP and their DORA businesses.
2. Businesses will be notified if they are found in breach of the Good Neighbor Agreement, and businesses will be provided with actionable items to correct those issues.
3. Businesses that are not following the Good Neighbor Agreement and do not make changes to business practices leading to lags in cleanliness and/or safety stand to lose their ability to sell DORA beverages for the rest of the year, or until changes are implemented to improve safety and cleanliness/public health conditions.
 - a. Businesses will be notified of any incidents, complaints, or other quantifiable issues affecting cleanliness, appearance, and safety. They will have a specific amount of time to address the issue before they lose their ability to sell DORA beverages.
 - b. Each incident will be handled on a case-by-case basis, and the time allotted to rectify the issues also will be handled case-by-case and dependent on the severity of the issue.
4. The DDP, City of Dayton, DPD, or participating businesses may call an emergency meeting to discuss pressing issues with fulfilling the terms of the Good Neighbor Agreement as they arise. Business owners are empowered to seek assistance to help address minor issues before they become larger problems that may result in revoked privileges.

I understand the above Good Neighbor Agreement and agree to operate in accordance with the terms and conditions described hereto in. I further understand that if my business is found in violation of any of the terms or conditions above, I may risk forfeiture of my ability to sell DORA beverages for a specified period of time. I agree to take responsibility for my business and the appearance of my block in order to create a vibrant, welcoming environment conducive to visitors, resulting in greater sales opportunities for myself and my neighbors in the DORA.

Signed: _____

Print Name: _____

Business Name: _____

Date: _____